

Behavioral Health Services Department Mobile Crisis Response Teams

Santa Clara County residents can call 1-800-704-0900 Monday-Friday 8am to 8pm, selecting option #2 to request a Mobile Crisis Response Team.

Mobile Crisis Response Teams screen and assess crisis situations over the phone and intervene wherever the crisis is occurring. They provide an immediate response and deliver crisis intervention services at locations throughout the county.

These teams respond to individuals in crisis that exhibit mental health symptoms, may be suicidal or at-risk and need an evaluation for psychiatric hospitalization. Teams are made of up licensed clinicians and therapists with training and expertise in crisis response.

Mobile Crisis Response Teams work closely with law enforcement, crisis hotlines, the community and family members. The services they provide include crisis screening, intervention, de-escalation services, and connect or refer people to community resources.

The Mobile Crisis Response Teams are available Monday-Friday from 8 am to 8 pm. If a person is experiencing a mental health crisis outside those hours, call the same number — 1-800-704-0900. A clinician is available 24/7 to assess the situation and connect the caller to appropriate services.

Over 200 languages are available through a language service line.

Mobile Crisis Response Teams increase the response by the County of Santa Clara Behavioral Health Services Department to mental health emergencies.

Mobile Crisis Response Team

Call 1-800-704-0900

**Monday-Friday, 8am to 8pm
Select option #2**

Suicide & Crisis Hotline

1-855-278-4204

Or text RENEW to 741741

Available 24/7, free & confidential

